



Rainbow Circus CIC Stakeholder Survey 2025/2026

Executive Summary

Stakeholder feedback overwhelmingly highlights positive experiences with Rainbow Circus CIC, particularly in classes, coaching, workshops, and community events, with 100% of participants recommending the organization and rating their experience as excellent. Key strengths identified include the appropriate pace and intensity of sessions, safe workshop management, and clear instructions, with zero recorded complaints or accidents.

Participants also praised the organization's inclusivity, accessibility, and professionalism, reporting improvements in physical and mental health, including increased confidence, strength, and body awareness. While engagement in performance, demonstrations, open days, and funded projects could be improved, the organization plans to continue adapting activities based on participant feedback to meet evolving needs and interests.

Background and Objectives

Rainbow Circus CIC consulted stakeholders with the aim to identify stakeholder expectations, evaluate performance, measure satisfaction, and improve engagement. Rainbow Circus CIC aimed to use this data to inform their practice and set goals for the next financial year.

Survey method

Stakeholders were consulted via online questionnaires to collect quantitative and qualitative data. The link to the questionnaire were announced and available on our website and social media platforms, however printed versions were available at our premises. Stakeholders were invited to participate on a voluntary basis. Online questionnaires were used to systematically gather information regarding stakeholders' preferences, constraints, views, knowledge, experience, and interests related to Rainbow Circus CIC's projects and services.

Survey Results

The majority of stakeholder responses came from participants involved in classes, coaching, workshops, and community events, which align with the organization's main activities (Appendix 1, Q3). However, there is room to improve engagement across other services like performance, demonstrations, open days, and funded projects.

Stakeholder satisfaction was overwhelmingly positive, with 100% of participants recommending the organization and rating their overall experience as excellent (Appendix 1, Q4,10). Key performance measures, such as the pace and intensity of sessions, safety management, and clear instructions, all received unanimous agreement from participants (Appendix 1, Q7,8,9). The absence of complaints, injuries, or accidents further supports the

organization's commitment to safety. Feedback highlighted that activities are safe, adaptable to individual needs, and supportive of various energy levels and abilities (Appendix 2).

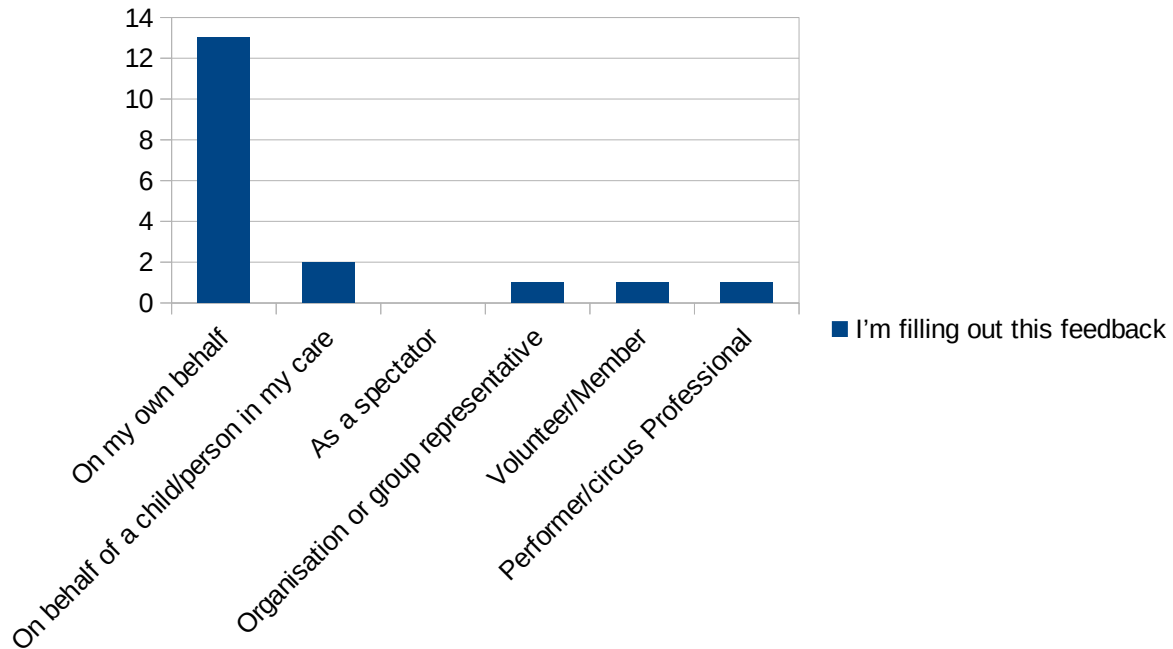
Qualitative data (Appendix 2) revealed that stakeholders perceive Rainbow Circus CIC as inclusive, accessible, accommodating, transformational, professional, and encouraging. Participants reported significant improvements in physical and mental health, including increased confidence, strength, flexibility, and body awareness. Many also mentioned the development of new skills, aligning with the organization's focus on social and emotional well-being, healthy recreation, and skill development.

Both quantitative and qualitative data demonstrate the excellence and variety of activities offered. Participants appreciate how these activities are tailored to meet individual needs and capabilities. Going forward, the organization will continue to use participant feedback to maintain diversity in offerings, ensuring they reflect the evolving interests and needs of stakeholders.

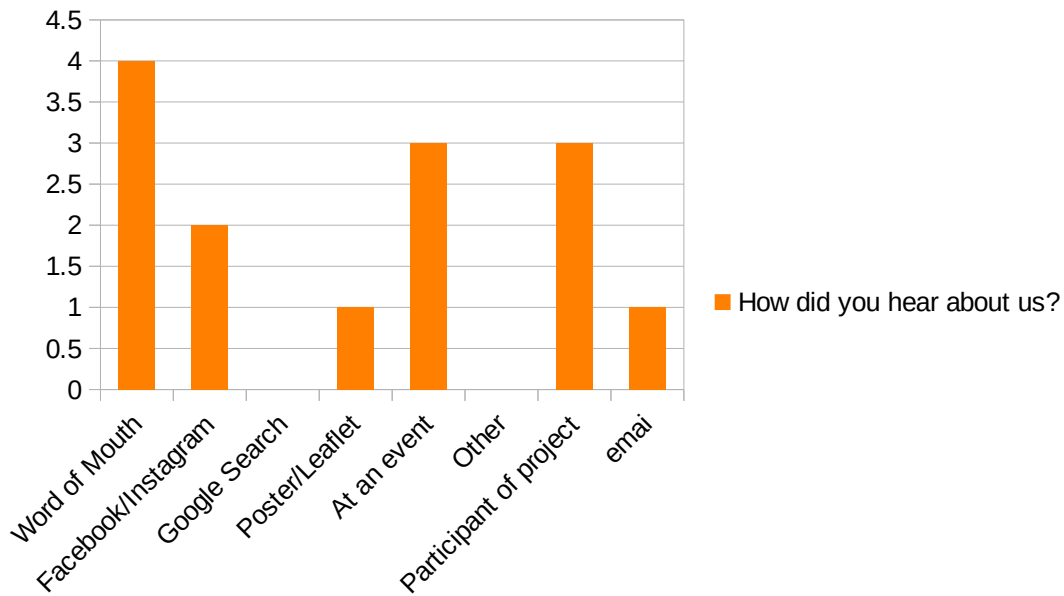
Appendix 1

Quantitative Responses to Consultation Questionnaire 2025/2026

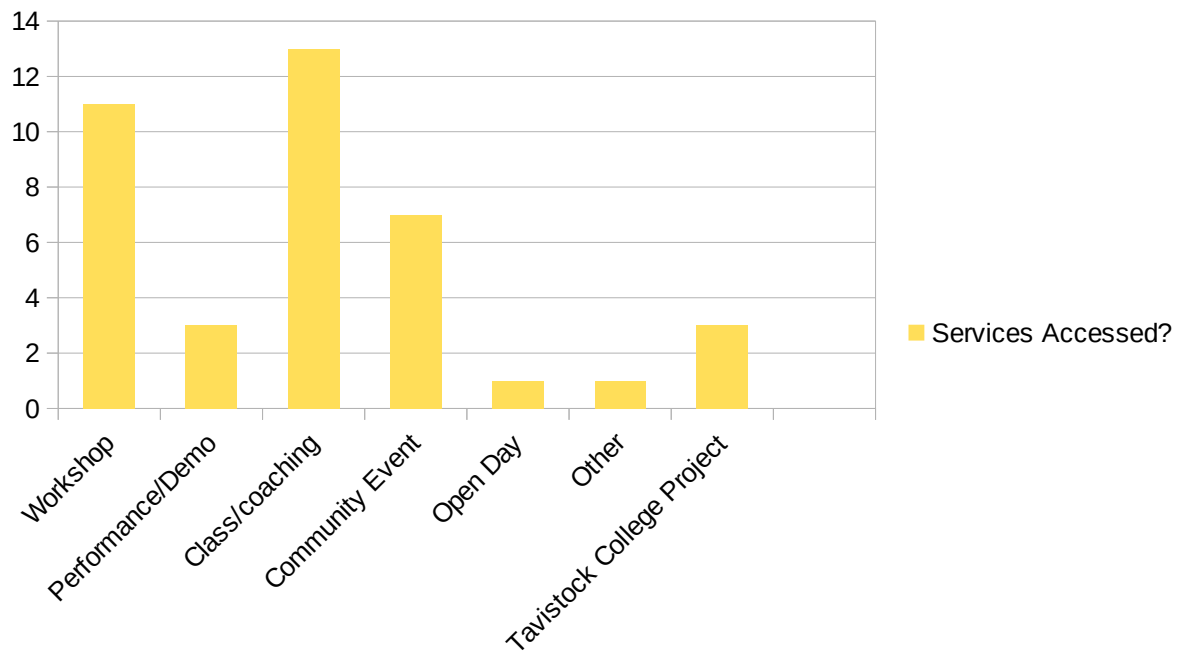
1. I am filling out this feedback:



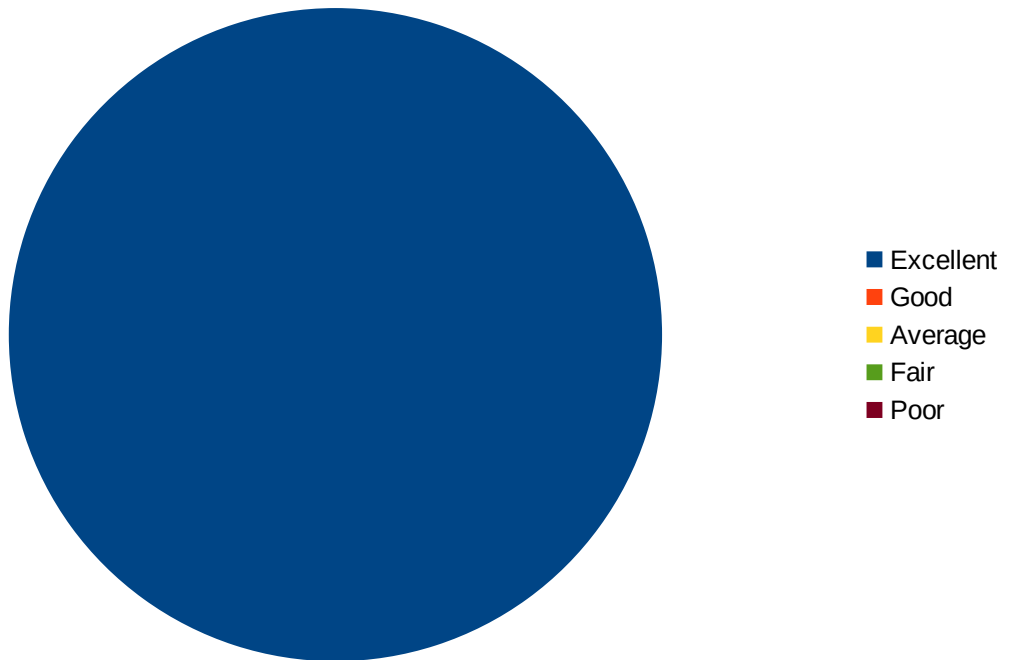
2. How did you hear about us:



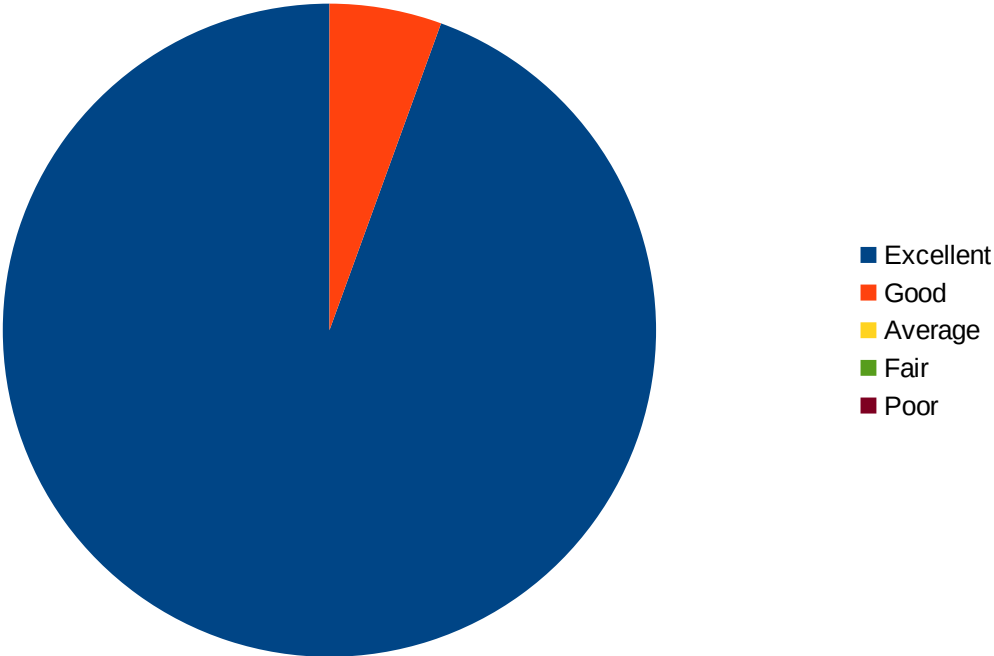
3. Which of our services did you access?



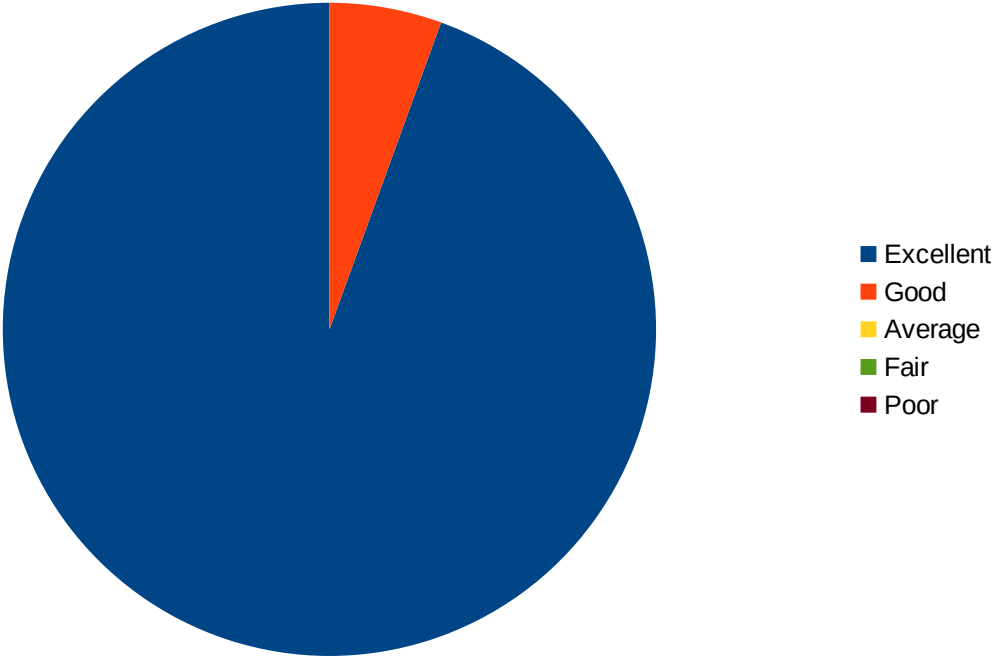
4. How would you rate your overall experience?



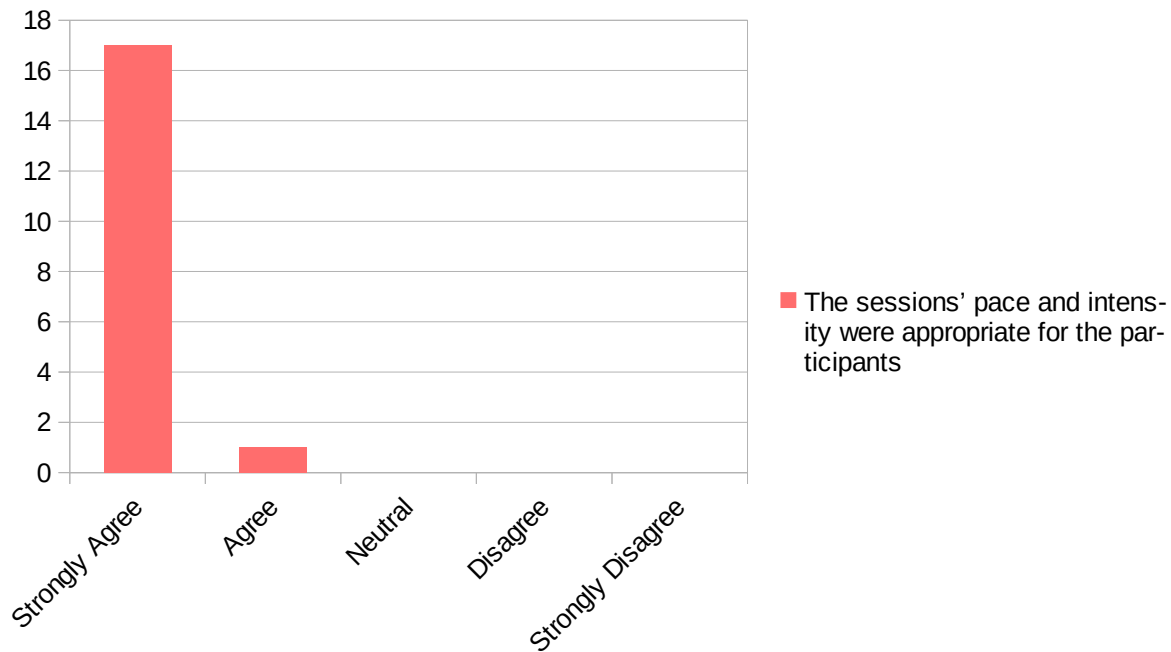
5. How would you rate the knowledge and engagement of out instructors/performers/volunteers?



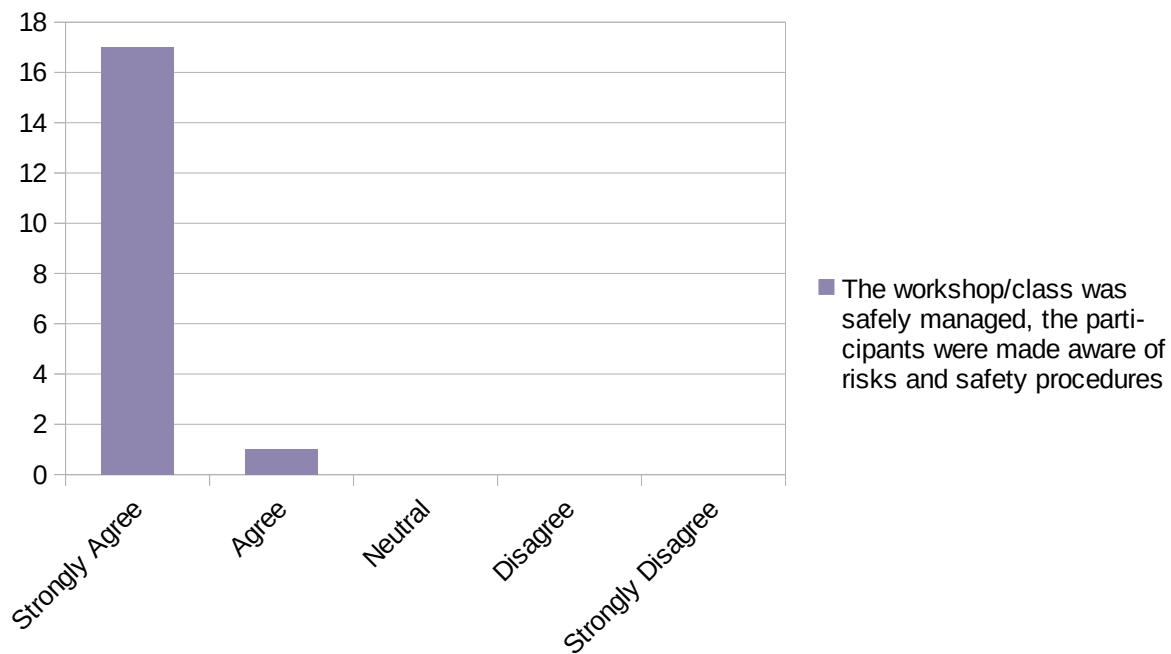
6. How would you rate the activities on offer?



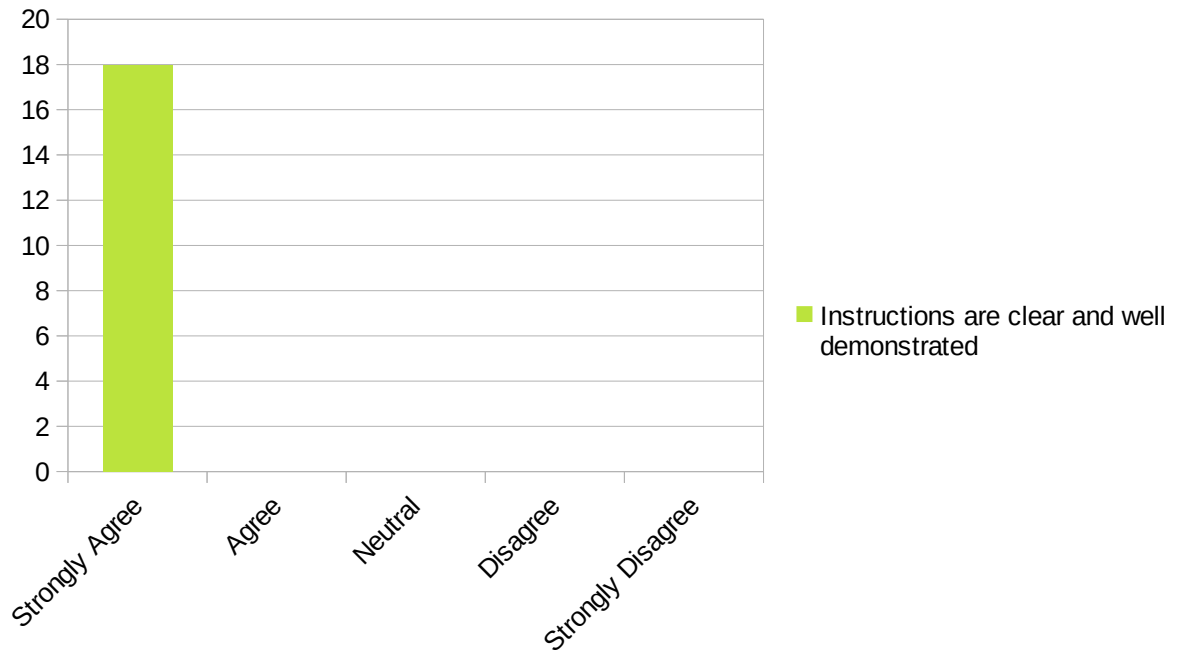
7. The sessions' pace and intensity were appropriate for the participants



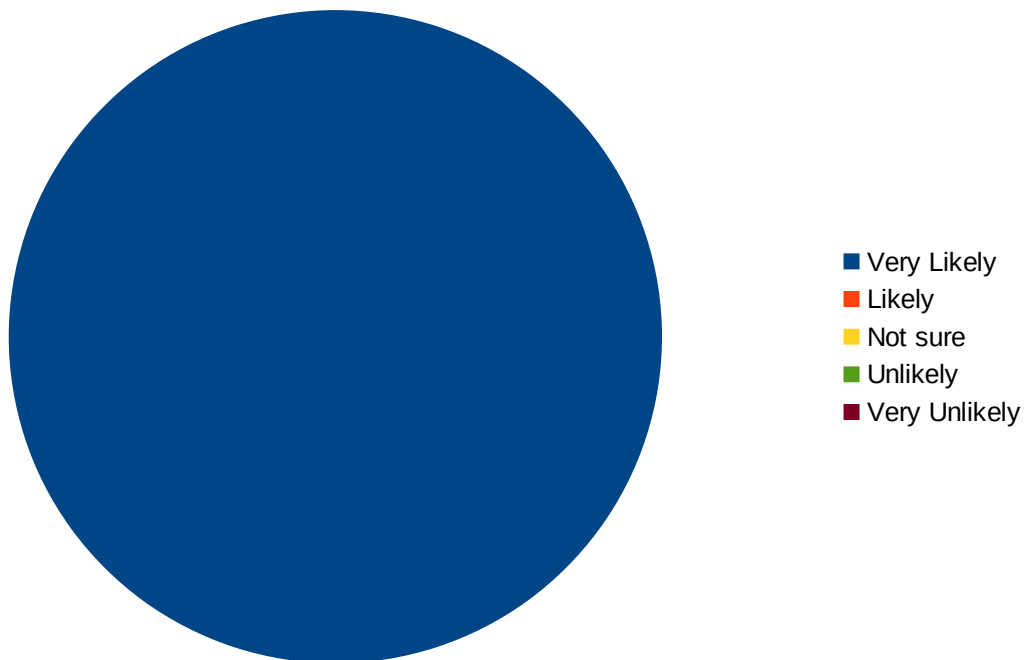
8. The workshop/class was safely managed, the participants were made aware of risks and safety procedures



9. Instructions are clear and well demonstrated



10. How likely are you to recommend us to others?



Appendix 2

Qualitative Responses to Consultation Questionnaire 2025/2026

Name and service accessed: Comment:

	Really inclusive of all ages and abilities. Demonstrations and have a good workshops at community events. Excellent performances. I'm looking forward to classes when I can get there!
Rachel Sposen Accessed: Coaching/classes/ Performance/Community Event	At performances, all of the audience were engaged and included by the performers. Professional friendly performance. Community events welcome all ages and abilities with guidance and support available. I particularly noticed that special needs are well catered for , allowing the person to explore the equipment and find something suitable to try out. Very engaging and welcoming, encouraging people to have a go and try a new skill. I'm looking forward to attending classes if I can (personal transport is stopping me) . Rainbow circus offers a unique and supportive way to keep fit and enjoy a new skill, meet people and make new friends.
Anonymous One Accessed: Performance/Demonstration, Community event, class/coaching/Workshop	I have already recommended Rainbow Circus to several others. Massive benefits for fitness, happiness, new skills and social engagement . I didn't know how much I needed circus until I found it. (This is from an already busy, active person.)
Jenna Owen Accessed: Community Event, Workshop, Classes/coaching	Learn new skills every week and always come away feeling great in myself. Improved my self confidence and self trust. Feeling fitter, stronger and more flexible . Incredibly inclusive . Rosie has a strong awareness and understanding of individual differences and is very accommodating to these . Always works to the pace and energy levels of those attending. Absolutely love Rainbow Circus CIC and Rosie!! Look forward to coming and gain so much from it. Really inclusive, safe and welcoming
Anonymous Two Accessed: Community Event, class/coaching,Workshop	I feel like Rainbow Circus CIC has a wealth of knowledge from it's diverse team and volunteering for the project has been life changing for me, giving me a purpose and a reason to wake up in the mornings . It has helped me with my self confidence, reduced my isolation and benefitted my physical health and emotional wellbeing as well.
Becca Evans Accessed:	My girls have gained so much confidence and they are learning to trust themselves and their bodies more with every session. Our eldest is diagnosed as autistic and youngest is on the assessment pathway,

Community Event, Class/Coaching, Workshop, Party	everyone involved with rainbow Circus is kind and accepting. They ensure that activities are inclusive and accessible and are always thinking on their feet to help and make things more manageable.
Jack Brokenshire- Teacher/College Stakeholder Accessed: Community Event, Coaching/class, Workshop	The opportunities Rainbow Circus has provided for our students have been truly transformational. Through the workshops, students have not only improved their physical health but have also shown remarkable personal growth, increased self esteem, and greater confidence. They have been introduced to new skills and experiences that have broadened their horizons and opened up exciting possibilities for the future. We are incredibly grateful to Rainbow Circus for the chance to work together and for the lasting positive impact they have had on our students.
Luke Bishop Accessed: Community Event, Classes/Coaching, Workshop	I have worked with circus and street performers for the last 30 years and I find Rosie Rainbow Circus to be professional and dedicated to teaching and encouraging others to follow suit. Their performances are absorbing. Their teaching classes are inclusive of all skill levels and abilities. I would highly recommend them for any theatre or circus themed bookings. Rosie Rainbow have a lot to offer any bookings.
Anonymous Three Accessed: Community Event, Workshop, Class/Coaching	If you want fun, talent and of course a splash of colour to your life or your event, Rosie Rainbow's Circus will always deliver! Run by a team of talented passionate professionals and volunteers, they always strive to bring learning and entertainment together in a way that's fully accessible for all ages. Their warm friendly enthusiasm encourages even the shyest out of their shells, and they always bring exciting and memorable shows with them. Will always highly recommend. I have seen the most shy people approach the Rainbow Circus at their events intrigued and willing to participate. Their approach to circus through social development, accessibility and most importantly open friendliness makes them the perfect way to learn something new and gain confidence and new skills.
Kesha Pullum Accessed: Workshop, class/coaching Coach	From working on the Tavistock college sessions I have seen the students grow more confident in themselves over the weeks. It's hard to get up and try something new especially in front of people you don't know very well. Through overcoming these hurdles their skills have improved greatly, for example I brought my tightwire yesterday and although none of them had ever tried that skill before, they all managed to walk across the entire length at least once with good technique. I don't think they would all have managed that on day one of our sessions! Through aerial practise, yoga warm ups, drilling new skills they have said they all feel stronger which is amazing.
Tom Peel Organisation or group representative Accessed: Performance/demonstration, Workshop	Each year, Rosie Rainbows Circus has continued to grow stronger, and their contribution to our event has been invaluable. The organisation and overall value they bring have been fantastic, and they are very much a core part of what makes our festival successful. The acts they provide are consistently diverse, which we believe is crucial for us as a festival, and their bespoke ideas have played a key

role in shaping that variety. I would highly recommend them as part of any event. Their workshops are equally engaging and are exceptionally well tailored to our audience.

Jessica White

Accessed:

Performance/demonstration, open day, community event, workshop, class/coaching

We love Rainbow Circus! Very warm, welcoming, inclusive atmosphere, full of fun and options to explore different equipment and skills. Super supportive, encouraging, instructors and routinely guest instructors, facilitating even more skills and diversity. Warm, family feeling, that can't be bought. Highly recommend.

Anonymous four

It is really fun and they explained all the steps for all the activities really well

Accessed: Class/Coaching

Anonymous five

Accessed:workshop, class/coaching

I've learnt how to do Ariel and I am really good at doing slack line and hula hooping now it has improved my confidence and ability to feel connected to my body and as a whole I have really improved my physical and mental health I have really enjoyed doing this and coming to these classes has benefited me in many ways.

Anonymous six

they explained the steps really well and it was safe and fun.

Accessed: class/coaching

it was fun and I like it so much .

Kiera- Lilly Markham

Accessed: Workshop, class/coaching

I really enjoyed it because it really made me confident and I have learned so many cool skills and met some amazing people I really want it to be all day because I sometimes find it hard to get changed and I really hope we can carry on because I look forward to it in my week.

Daisy Keenan

Accessed: workshop, class/coaching

All of the people are really nice and supportive if you don't feel comfortable with something and all of the activities are different, it doesn't ever get boring.

I learnt a lot and it really helped with my self confidence. It's also really fun and interesting and a wide variety of different fun activities

All of the things were very well demonstrated and there is always no pressure to do something that you don't want to do, and there is always something else that you can try if you don't want to do a certain thing.

Anonymous seven

Accessed: workshop, class/coaching

They explained the steps really well and it was safe and fun.

I learnt how to trust myself. I learnt to tricks and skills the sessions were super inclusive and met everyone's needs.

everything that we did was very safe.

